

DEAR CUSTOMER,

*We are glad that you purchased our new **Avia** Truck, that is suitable for universal service use. We believe that you will be satisfied, namely you abide with obligatory instructions of manufacturer that are mentioned in Owner's Manual and in this Service Booklet.*

*Service Booklet is necessary to be presented during every putting in a claim of service inspection and possible warranty repair. Service Booklet contains warranty conditions of **Avia** Trucks, warranty document, data of vehicle owner, protocols about obligatory regular service inspections and list of contractual repair shops in **AVIA ASHOK LEYLAND MOTORS s.r.o.** network.*

Service Booklet has validity of warranty document only in the case when it was properly and completely filled-in by your dealer at the time of vehicle purchase.

*It is necessary to put in a claim for guarantee repair only in repair shops that are authorised by production plant **AVIA ASHOK LEYLAND MOTORS s.r.o.** and by Distributor.*

Service inspections must be performed only in repair shops that are authorised by production plant in specified range of activities that corresponds to mileage. It is inevitable condition to perform this inspections for validity of warranty.

Please remember that, to maintain maximum use value, economic and safe operation and highest possible vehicle life, all maintenance should be performed in specified and regular intervals.

*We openly believe that **Avia** Truck will operate for many years and that you will be fully satisfied.*

AVIA ASHOK LEYLAND MOTORS s.r.o.

PRAGUE - LETNANY
CZECH REPUBLIC

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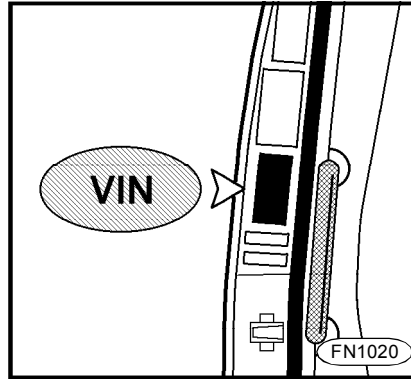
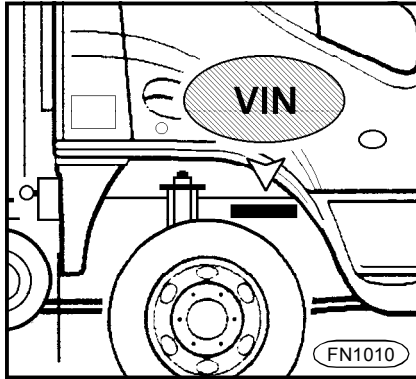
Issue 3rd / Eng / 12/2006

Alternations reserved

ASSISTANCE SERVICE OF DISTRIBUTOR		
TELEPHONE	FAX	E-MAIL

SERVICE DISTRIBUTOR		
TELEPHONE	FAX	E-MAIL

Vehicle Identification Number



VIN number (Vehicle Identification Number)

n Vehicle is provided with identification number VIN according to international unified vehicle numbering system.
n Identification number VIN is stamped in right chassis beam wall in front of damper carrier.

Factory label with VIN number is also on right door jamb above door lock.

T	N	A	A 2	X 0 0 0	X	A	0	1	2	3	4	5
Europe	Czech Republic	AVIAA ASHOKL M.s.r.o.	vehicle type	wheel base (K,N,L,E,S)	production year	mounting plant	chassis number					
W M I	V D S			V I S								

BASIC WARRANTY CONDITIONS

of Avia Trucks

1. Extent of warranty

These warranty conditions relate to AVIA vehicles manufactured in **AVIA ASHOK LEYLAND MOTORS s.r.o.** Beranových 140, Praha 9 - Letňany, including all modifications, separately delivered vehicle chassis and electrical and/or mechanical accessories delivered together with the vehicles.

For vehicles with superstructures produced by another manufacturer than **AVIA ASHOK LEYLAND MOTORS s.r.o.**, these warranty conditions relate only to the chassis with a cab (if the cab is the subject of delivery), unless otherwise specified in the Sales and Service Contract.

The warranty conditions of purpose-built bodies, additionally mounted equipment and accessories (e.g. a radio set) follow binding instructions of their producers.

These warranty conditions are handed over with the vehicle and are integral part of the Sales and Service Contract.

2. Warranty validity period

For vehicles manufactured in **AVIA ASHOK LEYLAND MOTORS s.r.o.**, the manufacturing plant gives the warranty from date of vehicle handing over to user (registered in his name in the production plant). The warranty period shall last:

n for a period of 12 months without any limitation of mileage.

n for a period of 24 months or a maximum mileage 200 000 km – whichever comes first:

Remark:

- **at normal conditions 24 months or 200 000 km,**

whichever comes first (inspection interval 24 000 km) - at heavy duty conditions 24 months or 200 000 km, whichever comes first (inspection interval 12 000 km).

- **for engines, comprising of the following** - crankshaft and subsequent bearings, geared wheels of timing mechanism, flywheel, oil pump, camshaft, tappets and rockers, valves and seats, pistons and rings, liners, connecting rods, cylinder head and block, turbocharger and injection pump and so on. For Cummins branded components and fuel system on Cummins engine (except of connecting pipes, hoses and harness), warranty can be extended case-by-case during 2 years with higher limitation of mileage than 200 000 km.

- **for gearboxes, comprising of the following** - gearbox housing, geared wheels, shafts, forks and bars, bearings.

- **for rear axle, comprising of the following** - final drive assembly (instead of shaft sealing), axle shafts.

n for a period of **36 months** for cab paint - when regular professional care in authorised workshop is performed.

n for a period of 72 months for rust through of cab - when regular professional care in authorised workshop is performed.

Anticorrosion protection treatment of cab cavities must be made 1 time per two years according to technological procedure of the manufacturing plant.

The first anticorrosion protection treatment of cavities must be made within 12 months at the least from the date of sales. Anticorrosion treatment must be properly recorded in Service booklet.

In the case that rust through is detected the warranty covers labour costs and parts which are necessary for successful repair. Repair of rust through cannot extend warranty period in any case. Warranty for rust through cannot be connected with warranty for paint, in any case. The warranty consists of contractual warranty. This

warranty represents obligation of dealer to repair or exchange defective part on condition that the defect is covered by the warranty and claim is justified.

Warranty period is not increased (influnced) in any case by repair or exchange of part of the truck. The terms and conditions of individual items of this warranty are applicable only provided that all provisions of warranty conditions and the Owner's Manual are adhered to.

3. Contents of warranty

The manufacturer provides a warranty to the customer, for the design, function and type of the delivered vehicle for the entire warranty period, according to approved technical acceptance conditions of vehicle.

This responsibility shall be adopted by the dealer where the vehicle was purchased.

The act of warranty from the side of manufacturer to the customer consists in the obligation to remove (free of charge) any defects in repair shops authorised to perform such warranty repairs.

List of repair shops is included in this Service Booklet delivered together with vehicle.

In case of a justified complaint concerning the quality of the tyres the amount of compensation will depend on the relative wear of such tyres.

The settlement of any warranty claims will be performed according to the decision of a repair shop, and shall consist either in repairing or replacing such defective components.

Warranty repairs will be carried out within 20 days maximum, from the handing over of the vehicle to the repair shop.

The vehicle's warranty will not expire when the vehicle is sold during the warranty period, provided that the seller

submits to the purchaser complete documentation of the vehicle with a properly filled out Service Booklet.

4. Customer's complaint and its application

A complaint for the removal of any defect must be made in an authorised workshop of your dealer (unless there is a particular reason to address another workshop of the service network), without needless delay after any such defect is identified.

After application of claim, an authorised representative of the manufacturer has right to require (and the vehicle user has obligation to present) the records of the vehicle's operation (i.e. recorded media of recording speedometer) for the previous 30 days maximum.

If the user will refuse to submit such documents, the warranty claim may be suspended.

The owner (user) is obligated to provide the vehicle (clean and without any load) to the authorised workshop without any delay on a day agreed to with the workshop. If neglect of this results in abnormal damage of a component the claim will be considered to be unjustified!

In order to ensure that all claims are solved without unnecessary delay, and that vehicles are systematically monitored during the warranty period, it is necessary for the user to apply all his claims and requirements principally in one authorised workshop (the nearest to the owner's (user's) residence). The manufacturer may be addressed only through the mediation of the distributor or dealer. The manufacturing plant will not solve any complaints without previous consultation of such technical problems with the dealer and distributor.

In case of malfunction that disable vehicle service, the user should approach authorized workshop that is the nearest to the place of finding the malfunction or ASSISTANCE SERVICE of DISTRIBUTOR (Assistance Service, P.4)."

In case of vehicle malfunction in abroad in countries listed on page 28, contact European Assistance Service of **AVIA ASHOK LEYLAND MOTORS s.r.o.** in the country where you currently are. In other countries you must arrange yourself transport of the truck (transport charges will be not covered by **AVIA ASHOK LEYLAND MOTORS s.r.o.**) to countries listed on page 28, where assistance service will be provided to you by representation of **AVIA ASHOK LEYLAND MOTORS s.r.o.**. Or you can contact Assistance Service in country listed on page 28 and ask for assistance service. In that case you will cover transport of assistance service vehicle from borders of that country to the place of defect and back to borders. If you are sure that the problem was caused by the Cummins engine, you can contact Cummins network directly (see list on page 29).

According to **AVIA ADHOK LEYLAND MOTORS s.r.o.** policy, ASSISTANCE SERVICE or EUROPEAN ASSISTANCE SERVICE may be cancelled without any previous notice to the customers.

The user is obliged to cooperate actively with the central office of the Assistance Service in order to identify the defects.

In the case of warranty claim, the user must always submit properly filled in Service Booklet and valid warranty documentation, otherwise repair costs will be charged to the user.

The user shall cover the costs of the following:

- consumable materials (lubricants, fuel, grease, filter elements etc)
- repairs, resulting from operational wear, accident or excessive load which is in contradiction with the instructions of the manufacturer
- communication expenses, off-guarantee transportation costs, meals, lodging and similar costs incurred by owner

as a result of a warrantable failure

- non-truck repairs and „downtime“ expenses, cargo damage, fines, passenger delay, all applicable taxes, all business costs and other losses resulting from a warrantable failure.

5. Warranty limitation

Warranty does not refer to:

- n natural or operational wear of vehicle or its components, e.g.brake lining, clutch disc, suspension dampers and rubber parts of suspension, tires and other rubber and plastic parts, brake drums and disks, bearings, as well for adjustment etc
- n any damage of the coating caused by an external influence (in case of scratching or grinding, secure professional repair in authorised repair shop)
- n works related to vehicle maintenance (e.g. battery charging, change or fill of lubricants, cleaning of vehicle or its components etc.)
- n fuses, bulbs, heating plugs, belts
- n injection nozzles (except Cummins engine)
- n other works or components for which the manufacturing plant offered a price reduction and their excluding from the warranty is recorded in the Service Booklet
- n any damage of the chassis (including cab) caused by wrong manipulation of the user (owner) or by third party or by circumstances beyond control
- n damage of chassis (including cab) caused by a casualty or other traffic accident

6. Expiry of warranty

The vehicle warranty shall expire:

- n when vehicle defects or damage are due to the fact that vehicle was not utilised in accordance with the instructions in the Owner's Manual or any feature of the vehicle was modified.

n when obligatory service inspections and works that correspond to the mileage were not carried out and properly confirmed in the Service Booklet by authorised repair shop.

n by utilising the vehicle for other purposes contrary to the original purpose

n when the vehicle is overloaded, even momentarily, and such overload exceeds the maximum technical limits permitted by the manufacturer

n ignoring minor defect or damages

n using service fluids of other values than manufacturer specified

n unprofessional vehicle handling

n when the prescribed technical maintenance is not carried out (in extent and time period) listed in the Owner's Manual and to the supplementary instructions of the manufacturing plant

n when supplementary equipment or structures are mounted on the vehicle superstructure without approval by the manufacturing plant or when supplementary equipment or superstructure produced by a manufacturer that was not approved by the manufacturing plant, is mounted on the vehicle.

n when some part of the vehicle or the delivered equipment of the product has been replaced or completed by another non-genuine part

n when some modifications or changes that could influence functionality (defectiveness) of individual parts were carried out

n when the vehicle is modified by a producer of any superstructure without preliminary approval of the manufacturing plant and some defects caused by the superstructure appear.

n when any modifications of vehicle design which were not previously approved by the manufacturing plant were carried out

n when corresponding seals are damaged (e.g. tachograph, injection pump etc.)

n when regular inspection of surface protection was not performed

n when mechanical damage of the paint or surface protection is not suitably and immediately repaired

n after the expiry of the warranty period, given in Section 2 of these warranty conditions

7. Final stipulations

Under any circumstances, the manufacturing plant is not responsible to a greater extent than the range of warranty given in this warranty conditions.

The Distributor, Dealer and manufacturing plant have no responsibility or obligations for whatever damage to health or property resulting from the vehicle's use, including the testing (demonstration) drive.

The Distributor, Dealer and manufacturing plant are not responsible for incidental or consequential damages.

These warranties set forth herein are the sole warranties made by manufacturing plant in regard to these trucks.

The Distributor, Dealer and manufacturing plant make no other warranties, express or implied, or of merchant-ability or fitness for a particular purpose.

The user realises that he will be obliged to cover the costs of the Assistance Service journey when the defect is not covered by the warranty or doesn't disable further operation of vehicle (the so called abuse of Assistance Service).

When any claim is found to be groundless or any claimed defect is not covered by warranty, the user shall pay all costs connected with finding and repairing the defect.

The manufacturing plant has right to change specifications and to introduce improvements in its vehicles and does not have any obligations at any time to introduce those changes retroactively for vehicles produced earlier.

The manufacturing plant for the purposes of this document is **AVIA ASHOK LEYLAND MOTORS s.r.o.** Beranových 140, Praha 9 - Letňany.

RECORD OF SPECIFIC SERVICE ACTIVITIES

Mileage (km)	Date	Note	Stamp, signature

RECORD OF ADDITIONAL MOUNTING OF SUPPLEMENTS

No.	Date	Name of suppl.	Mounting: performed by:	Number approved by AALM	Stamp, signature
1.					
2.					
3.					
4.					
5.					

INFORMATION FOR VEHICLE OWNER

Thank you for your decision to purchase Avia Truck that as we believe will satisfactorily serve to you.

1. Inspection before handing over the vehicle

To secure your entire satisfaction with new Avia Truck and to secure that the vehicle will serve to you for long time, before handing over, Dealer will check its complete equipment according to standard instructions of manufacturer and he will perform PDI (Pre-Delivery Inspection) before selling.

2. Warranty validity on travel

In the case, when warranty claim appears on travel in countries, listed on page 28, contact service representation of AVIAASHOK LEYLAND MOTORS s.r.o. (AALM) in the country, where you are at the moment. In other countries you must arrange yourself transport of the truck (transport charges will be not covered by AALM) to countries listed on page 28, where assistance service will be provided to you by representation of AALM. Or you can contact Assistance Service in country listed on page 28 and ask for assistance service. In that case you will cover transport of assistance service vehicle from borders of that country to the place of defect and back to borders. If you are sure that the problem was caused by the Cummins engine, you can contact Cummins network directly (see list on page 29).

This service representative will provide you with prompt technical assistance.

You can contact European Assistance Service also in case, when vehicle isn't in manufacturer's warranty (repair will be performed in your costs).

INFORMATION FOR VEHICLE USER

Dear user,

We would like to point out that manufacturing plant AVIAASHOK LEYLAND MOTORS s.r.o. (AALM) Praha defined a method

of warranty claim application in order to accelerate and improve service for users of vehicles.

When you have a problem, please contact:

1. Your Dealer if you don't have special reason to visit another repair shop of service network.
2. European Assistance Service representation of AALM in countries listed on page 28 when problems appear during travel in these countries. In other countries you must arrange yourself transport of the truck (transport charges will be not covered by AALM) to countries listed on page 28, where assistance service will be provided to you by representation of AALM. Or you can contact Assistance Service in country listed on page 28 and ask for assistance service. In that case you will cover transport of assistance service vehicle from borders of that country to the place of defect and back to borders. If you are sure that the problem was caused by the Cummins engine, you can contact Cummins network directly (see list on page 29).
3. Service distributor (P. 4) when you aren't satisfied with activities of your Dealer.

Please, do not forget, that Dealer that sold the vehicle to you must fully ensure objective solution of your problems. He is responsible for your satisfaction.

OPERATIONS AND MAINTENANCE INTERVALS

Heavy duty service	Every 12 000 km	Every 24 000 km	Every 36 000 km	Every 48 000 km	I = to test, possibly to change and to adjust R = to renew, to replace
Long distance service	Every 24 000 km	Every 48 000 km	Every 72 000 km	Every 96 000 km	
					In vehicle
		I		I	01 - Check operation and adjustment of service and parking brake
	I	I	I	I	02 - Check operation of clutch
		I		I	03 - Operation of air cleaner contamination warning lamp
					Engine compartment
	I	I	I	R	04 - Belts tension checking and replace belt
	I	I	I	I	04/1 - Check/Inspect mounting hardware (injection pump, air compressor)
	I	I	I	I	04/2 - Check the antifreeze concentration
		I		I	04/3 - Check/Inspect fan hub, belt tensioner, drive belts
				I	04/4 - Check/Inspect/Replace vibration damper
	I	I	I	I	05 - Leaking and fuel system status
	I	I	I	I	05/1 - Cleaning water separator
	I	I	I	I	06 - Leaking and cooling system status
				I	06/1 - Check/Inspect/Replace radiator hose
	I	I	I	I	07 - Leaking and intake system status
					Under vehicle
R	R	R	R	R	08 - exchange of engine oil and oil filter. It is acceptable to make exchange at 36 000 km (light duty conditions), respectively at 18 000 km (heavy duty conditions) - economy program
		R			9 - Gearbox oil change (up to filling hole)
		R			10 - Final drive oil change (up to filling hole)
R	R	R	R	R	11 - Replacement of single step fuel filter element
	R		R		11/1 - Exchange of cartridge of water separator
I	I	I	I	I	12 - Check of oil level and cleaning of bleeding valve of gearbox and final gear
I	I	I	I	I	13 - Check and filling of oil in power steering tank
	R		R		13/1 - Exchange of filter cartridge in power steering system

Heavy duty service	Every 12 000 k m	Every 24 000 k m	Every 36 000 km	Every 48 000 k m	I = to test, possibly to change and to adjust R = to renew, to replace
Long distance service	Every 24 000 k m	Every 48 000 k m	Every 72 000 km	Every 96 000 k m	
	I	I	I	I	14 - King pin lubrication
	I	I	I	I	15 - Check of steering clearance, fixing of rods and levers
		I		I	16 - Measurement and possible adjustment of front axle geometry
		I		I	17 - Union joint pin lubrication
			I		18 - Check of tightening of propeller shaft screw joint
	I	I	I	I	19 - Check of tightening of important screw joint, including wheel nuts
		I		I	20 - Check of grease quantity in wheel hub plugs
		I		I	21 - Check of free play adjustment of wheel bearings of front axle
	I				22 - Check on adjusting ALR - it must be corresponding to values on the door frame plate (the check is carried out only once - it is not repeated in the cyclic manner)
					Outside vehicle
	I	I	I	I	23 - Check and possible adjustment of headlights
	I	I	I	I	24 - Cleaning (removing dust) from rear axle drums
	I	R	I	R	25 - Cleaning of inner space of air filter housing and cover, replacement of filter element
	I	I	I	I	26 - Inspection of cab surface protection

Notes:

- Upon heavy duty service, carry out inspections in every 12 000 km and change air filter inlet every 24 000 km. Heavy duty service means using truck mostly not on the road (operation under heavier conditions, increased dustiness, etc.).
- If the customer wants to save costs for exchange of oil and oil filter, it is possible to make exchange every 36 000 km (in case of heavy duty conditions 18 000 km).
- If the customer wants to save costs for exchange of oil and oil filter, it is possible to make exchange every 48 000 km (in case of heavy duty conditions 24 000 km). On condition that engine oil VALVOLINE Premium Blue E-CF 4 will be used.
- Operations under heavy duty service and long distance service are repeated in loop
- If recommendation interval is not clear, please contact AVIA ASHOK LEYLAND MOTORS s.r.o. Dealer or Distributor for verification.
- For maintaining of good condition of engine, please see and keep Cummins Operation and Maintenance Manual.

SPECIFIC ACTIVITIES AND MAINTENANCE

(In case of Cummins engine, please see and keep Cummins Operation and Maintenance Manual)

After covering first 50 - 100 km (Inspection before drive)	Tightening of wheel nuts to torque of 330 ± 25 Nm
Daily Maintenance Check (Inspection before drive)	<ul style="list-style-type: none"> - Adjustment of headlamps in dependence on load of cargo - Lock of cab in rear bearings - Lock of front lid - Engine oil level - Coolant level - Belts tightening status - Quantity of fluid in clutch oil tank(circuit) - Quantity of fluid in oil tank(circuit) of power steering pump - Quantity of fluid in equalising brake oil tank(circuit) - Quantity of liquid in washer tank - Tire pressure and state - Function of exterior and interior illumination, flasher and brake lamps. - Operation of driving and parking brake - Check air intake piping system - Drain fuel-water seperator - Inspect cooling fan - Inspect engine - Check crankcase breather tube (Air breathing of engine) - Drain air tank and reservoirs - Check charge air cooler - Check air cleaner restriction
Once a month Check (Inspection before drive)	Check regularly draining valve of air tank. If air leaks with excessive amount of water, please exchange inlet (filter) of air dryer
Continous inspectionns of brake system (Inspection before drive)	<p>User performs continuous inspections of brake system state and function. When some malfunction or suspicion is found out we recommend to order diagnostic and possible repair in authorized repair shop</p> <ul style="list-style-type: none"> - draining valves of air tank - air-liquid transducers (break booster) - four-way safety valves - air pressure equaliser (air dryer with regulator) - inspection of couplings for leakage of air - hand brake valve for function - leaking of service brake hydraulic circuit - master cylinder (brake valve) - load sensing valve for proper function

Every 12 000km (Inspection before drive)	<ol style="list-style-type: none"> 1. Check/Inspect mounting hardware (injection pump, air compressor) 2. Check air intake piping 3. Check charge air cooler 4. Check air cleaner restriction
Every 96 000km	<ol style="list-style-type: none"> 1. Exchange of belts and tightener 2. Check / Inspect vibration damper 3. Check / Inspect radiator hose
Every 120 000km	<ol style="list-style-type: none"> 1. Replacement of hydraulic oil in power steering circuit
Every year before beginning of summer season	<ol style="list-style-type: none"> 1. Cleaning of radiator by compressed air or by stream of hot water from side of engine 2. Draining fuel filter 3. Inspection of reserve water tank overpressure cap 4. Inspection of electrolyte state and level in battery
Every year before beginning of winter season	<ol style="list-style-type: none"> 1. Draining water and impurities from fuel tank (screw out draining bolt) 2. Inspection of anti-freeze fluid state and density in cooling system 3. Inspection of electrolyte state and level in battery
After 1 year	Anticorrosion protection of body and cavities (every 2 years after anticorrosive protection)
Every 2 years	<ol style="list-style-type: none"> 1. Replacement of brake fluid 2. Replacement of drier cartridge in air dryer with regulator (after 1 - 2 years according to service kind) 3. Replacement oil in cab tilting hydraulic circuit (check after a half of year) 4. Carrying out anticorrosion preservation of the driver's cab. 5. Replacement coolant in cooling system 6. Check / Inspect overhead valve lash (measure valve lash every 81 000 km after the first valve lash check at 240 000 km).
Every 3 years	<ol style="list-style-type: none"> 1. Replacement of hydraulic oil in power steering circuit and replacement of filter element in oil tank (if vehicle didn't cover 120 000 km)
Every 5 years	<ol style="list-style-type: none"> 1. Replace rubber parts of service brake by new ones (hoses, dust protections ..) Warning! Let inner parts of brake system (packing, rings etc.) replaced in authorised repair shop 2. Let air tanks inspected in authorized repair shop Warning! In case of crash or air tank damage, let air tanks inspected immediately. Inspection is performed only in authorized repair shops

RECORD OF REGULAR SERVICE INSPECTIONS

<p>1. Service inspection:</p> <p>Execution date:</p> <p>Mileage km:</p> <p>Order No.:</p> <div style="border: 1px dashed black; height: 150px; margin: 10px auto; width: 80%;"></div> <p style="text-align: center;">[] <i>Stamp and signature of dealer</i> []</p>	<p>2. Service inspection:</p> <p>Execution date:</p> <p>Mileage km:</p> <p>Order No.:</p> <div style="border: 1px dashed black; height: 150px; margin: 10px auto; width: 80%;"></div> <p style="text-align: center;">[] <i>Stamp and signature of dealer</i> []</p>
<p>3. Service inspection:</p> <p>Execution date:</p> <p>Mileage km:</p> <p>Order No.:</p> <div style="border: 1px dashed black; height: 150px; margin: 10px auto; width: 80%;"></div> <p style="text-align: center;">[] <i>Stamp and signature of dealer</i> []</p>	<p>4. Service inspection:</p> <p>Execution date:</p> <p>Mileage km:</p> <p>Order No.:</p> <div style="border: 1px dashed black; height: 150px; margin: 10px auto; width: 80%;"></div> <p style="text-align: center;">[] <i>Stamp and signature of dealer</i> []</p>

Note: A) Normal conditions: every 24,000 km. Heavy duty conditions: every 12,000km.
 B) If this limit will be exceeded by 500 km, warranty will be not valid, in any case.

RECORD OF REGULAR SERVICE INSPECTIONS

<p>9. Service inspection:</p> <p>Execution date:</p> <p>Mileage km:</p> <p>Order No.:</p> <div style="border: 1px dashed black; width: 300px; height: 150px; margin: 20px auto;"></div> <p style="text-align: center;">[] <i>Stamp and signature of dealer</i> []</p>	<p>10. Service inspection:</p> <p>Execution date:</p> <p>Mileage km:</p> <p>Order No.:</p> <div style="border: 1px dashed black; width: 300px; height: 150px; margin: 20px auto;"></div> <p style="text-align: center;">[] <i>.Stamp and signature of dealer</i> []</p>
<p>11. Service inspection:</p> <p>Execution date:</p> <p>Mileage km:</p> <p>Order No.:</p> <div style="border: 1px dashed black; width: 300px; height: 150px; margin: 20px auto;"></div> <p style="text-align: center;">[] <i>Stamp and signature of dealer</i> []</p>	<p>12. Service inspection:</p> <p>Execution date:</p> <p>Mileage km:</p> <p>Order No.:</p> <div style="border: 1px dashed black; width: 300px; height: 150px; margin: 20px auto;"></div> <p style="text-align: center;">[] <i>Stamp and signature of dealer</i> []</p>

Note: A) Normal conditions: every 24,000 km. Heavy duty conditions: every 12,000km.
 B) If this limit will be exceeded by 500 km, warranty will be not valid, in any case.

<p>17. Service Inspection:</p> <p>Execution date:</p> <p>Mileage km:</p> <p>Order No.:</p> <p style="text-align: center;">┌ _____ ┐ └ _____ ┘ <i>Stamp and signature of dealer</i></p>	<p>18. Service Inspection:</p> <p>Execution date:</p> <p>Mileage km:</p> <p>Order No.:</p> <p style="text-align: center;">┌ _____ ┐ └ _____ ┘ <i>Stamp and signature of dealer</i></p>
<p>19. Service inspection:</p> <p>Execution date:</p> <p>Mileage km:</p> <p>Order No.:</p> <p style="text-align: center;">┌ _____ ┐ └ _____ ┘ <i>Stamp and signature of dealer</i></p>	<p>20. Service inspection:</p> <p>Execution date:</p> <p>Mileage km:</p> <p>Order No.:</p> <p style="text-align: center;">┌ _____ ┐ └ _____ ┘ <i>Stamp and signature of dealer</i></p>

Note: A) Normal conditions: every 24,000 km. Heavy duty conditions: every 12,000km.
B) If this limit will be exceeded by 500 km, warranty will be not valid, in any case.

**EXCHANGE OF ENGINE OIL
AND OIL FILTER
(ECONOMY PROGRAM)**

We recommend to exchange oil and oil filter every 24 000 km (in case of heavy duty conditions every 12 000 km). This exchange will be recorded in **Regular Service Inspections** (previous pages). If the customer wants to save costs for exchange of oil and oil filter, it is possible to make exchange every 36 000 km (in case of heavy duty conditions 18 000 km). In this case the exchange will be recorded separately in following form.

<p>1. Exchange (economy program)</p> <p>Execution date:</p> <p>Mileage km:</p> <p>Order No.:</p> <p>[..... Stamp and signature of dealer]</p>	<p>2. Exchange (economy program)</p> <p>Execution date:</p> <p>Mileage km:</p> <p>Order No.:</p> <p>[..... Stamp and signature of dealer]</p>
<p>3. Exchange (economy program)</p> <p>Execution date:</p> <p>Mileage km:</p> <p>Order No.:</p> <p>[..... Stamp and signature of dealer]</p>	<p>4. Exchange (economy program)</p> <p>Execution date:</p> <p>Mileage km:</p> <p>Order No.:</p> <p>[..... Stamp and signature of dealer]</p>

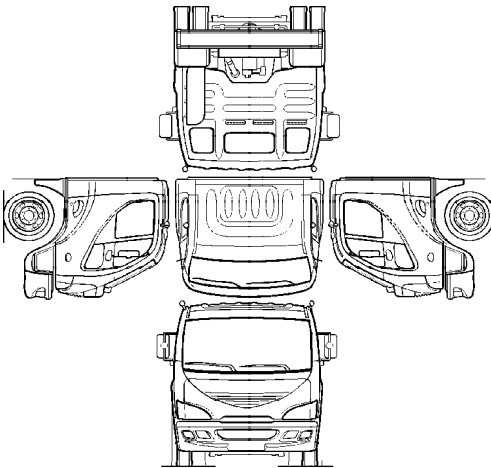
Note: If this limit will be exceeded by 500 km warranty will be not valid in any case

RECORD OF CAB ANTI-CORROSION RE-TREATMENT

First re-treatment (9-12 months after date of delivery)	Second re-treatment (33-36 months after delivery)	Third re-treatment (57-60 months after first re-treatment)
Date of re-treatment:	Date of re-treatment:	Date of re-treatment:
km at re-treatment :	km at re-treatment:	km at re-treatment
Comments:	Comments:	Comments:
<p style="text-align: center;"><u>Stamp and signature of servicing dealer</u></p>	<p style="text-align: center;"><u>Stamp and signature of servicing dealer</u></p>	<p style="text-align: center;"><u>Stamp and signature of servicing dealer</u></p>

RECORD OF CAR BODY INSPECTIONS

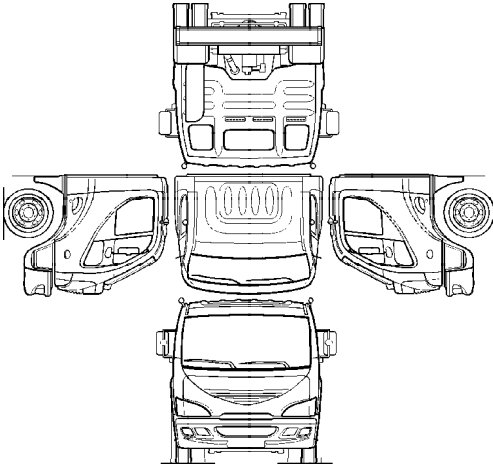
Driver's cab surface protection inspection	
Date	Protocol of authorised repair shop



The image contains four technical line drawings of a truck cab, arranged in a cross pattern. At the top is a top-down view showing the roof and rear of the cab. To the left is a front-left perspective view. To the right is a front-right perspective view. At the bottom is a front view of the cab, showing the windshield, grille, and headlights.

RECORD OF CAR BODY INSPECTIONS

Driver's cab surface protection inspection	
Date	Protocol of authorised repair shop



The image contains four technical line drawings of a truck cab, arranged in a cross pattern. The top drawing is a top-down view showing the roof and rear of the cab. The middle-left and middle-right drawings are side views from the front-left and front-right respectively, showing the side profile of the cab and the front wheel. The bottom drawing is a front view of the cab, showing the windshield, grille, and headlights.

ASSISTANCE SERVICE

EUROPE



IN THE FOLLOWING COUNTRIES,
ASK FOR HELP OF LISTED
EUROPEAN ASSISTANCE
SERVICES:

BG Tel.: + 359 887 948 094
+ 359 285 495 45
Fax: + 359 285 495 51

CZ Tel.: + 420 283 880 034
Fax: + 420 266 142 098

D Tel.: + 49 (0) 28 65 20 48 50
+ 49 (0) 170 498 13 11
+ 49 (0) 171 210 96 45
Fax: + 49 (0) 28 65 20 48 51

E Tel.: + 34 902 012 144
Fax: + 34 902 160 962

EST Tel.: + 372 742 53 06
Fax: + 371 742 53 44

GR Tel.: + 30 2310 461 513
+ 30 2310 461 535
+ 30 2310 461 557
Fax: + 30 2310 461 140

GB Tel.: + 44 (0)1204 558 752office hours
+ 44 (0) 8708 303 783out of working hr.
Fax: + 44 (0)1204 558753

H Tel.: + 36 1 271 00 10 office hours
 + 36 20 3 888 532
 + 36 20 9 415 307
 Fax: + 36 1 271 00 10

HR Tel.: + 385 1 2007 555
 Fax: + 385 1 2009 299

IRL Tel.: + 353 57 933 27 00 office hours
 + 353 087 418 51 73
 Fax: + 353 579 333 903

I Tel.: + 39 0438 380 02 office hours
 Fax: + 39 0438 430 166

LT Tel.: + 370 5 26 45 175
 +370 698 30006
 Fax: + 370 5 26 45 611

LV Tel.: + 371 711 44 15
 + 371 948 52 07
 Fax: + 371 724 81 32

RO Tel.: + 40 21 316 316 9
 + 40 744 340 535
 Fax: + 40 21 316 317 0

SK Tel.: + 421 0 56 64 41 396
 + 421 0 905 625 588
 FAX: +421 0 56 644 14 26

Updating 12/2006

This list will be changed periodically. In case of countries which are not listed above, all of costs will be not covered by warranty.

CUMMINS ASSISTANCE SERVICE

(DISTRIBUTOR CONTACT POINTS) FOR CUMMINS ENGINE ONLY

If you are sure that the problem was caused by Cummins engine. You can contact Cummins network directly, or you can contact Truck Distributor in your country, who will arrange it with Cummins network

www.cummins.com

CZ

Cummins Czech Republic, s.r.o.
 Komerční zóna Průhonice - Čestlice
 Obchodní 132
 251 01 Praha-východ
 Tel.: + 420 272 680 110
 Tel.: + 420 800 555 987
 Fax: + 420 272 680 090

D

Cummins Diesel Deutschland Gmbh
 Odenwaldstrasse 23
 64521 Gross-Gerau
 Tel.: + 49 6152 174-0
 Fax: + 49 6152 174-141

E

Cummins Ventas y Servicio S.A.
 Torrelaguna 56
 28027 Madrid
 Tel.: + 34 91 367 20 00
 Fax: + 34 91 407 66 04

F

Cummins Diesel SA
 39 Rue Ampère
 Zone Industrielle BP 190
 69680 Chassieu cédex
 Tel.: + 33 4 72 22 92 72
 Fax: + 33 4 78 90 19 56

GB

Cummins UK
 Rutherford Drive
 Park Farm South
 Wellingborough, Northants
 NN8 6AN
 Tel.: + 44 1933 334200
 Fax: + 44 1933 334198

H

Cummins Hungary
 Szabadkikötő utca 4
 H-1211 Budapest
 Tel.: + 36 1 425 3171
 Fax: + 36 1 425 3078

IRL

Cummins Engine Company Ltd.
 Unit 5, Hibernian Industrial Estate
 Greenhills Road
 Tallaght
 Dublin 24
 Tel.: + 353 145 27111
 Fax: + 353 145 27238

I

Cummins Italia S.p.A
 Via Einaudi 5
 20068 Peschiera Borromeo
 Milano
 Tel.: + 39 02 51 645 581
 Fax: + 39 02 51 65 58 52


PL

Cummins Poland
 ul. Stawowa 119
 31-346 Krakow
 Tel.: + 48 696 499 472

SK

Cummins Diesel Slovakia, s.r.o.
 Bajkalská 25, PO Box 61
 SK-820 07 Bratislava 27
 Tel.: + 421 2 456 464 33
 Fax: + 421 2 456 464 35

In case of abnormal oil consumption please fill this form and submit it to the Dealer

 <p>Cummins Engine Company Inc. Box3005 Columbus, Indiana, USA 47202-3005</p>			
Engine Lubricating Oil Consumption Report			
Owners Name	Date of Delivery Month Day Year		Engine Serial No.
Address	Equipment Manufacturer		Engine Model & HP
City State/Province	Equipment Serial No.		Fuel Pump Serial no.
Engine Application (Describe)	Oil & Filter Change Interval	Complaint Originally Registered	Miles-Hours-Kilometers
	Oil Filters	Date	
Lubricating Oil Added			
Date Added Oil	Engine Operation Miles-Hours-Kilometers	Quarts-Liters Oil Added	Brand & Viscosity of Oil Used
Start Test			
Last Mileage/Hours/Kilometers _____		Minus Start Mileage/Hours/Kilometers _____	
Equals Test Mileage/Hours/Kilometers _____		Divided By Oil Added _____	
Equals _____		Usage rate _____	
Customer Signature _____		Cummins Dealer	Cummins Distributor
Cummins Engine Company / Inc. Form 4755			

LIST OF AUTHORIZED WORKSHOPS OF AVIA TRUCKS					
FOR.....			(CONTRY).....		
NO.	NAME OF SELLER	ADDRESS	TEL	FAX	E-MAIL

Distributor should prepare this list or attach the list.

LIST OF AUTHORIZED WORKSHOPS OF CUMMINS**FOR..... (CONTRY).....**

NO.	NAME OF SELLER	ADDRESS	TEL	FAX	E-MAIL

Distributor should prepare this list or attach the list.